

## **Impact of Library Collections on User Satisfaction: a case study.**

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*European Journal of Business and Management*, 5(13), 141-146.

<http://www.iiste.org/Journals/index.php/EJBM/article/view/5633>. (2013).

### **Abstract**

Academic library is the heart of any university which assists to conduct research programs successfully. The study explores to identify the impact of library collections on user satisfaction of the students reading at the Faculty of Management Studies and Commerce of University of Jaffna. In the present study, library collections and user satisfaction are considered as independent variables and dependent variable respectively. The study was analyzed by using both primary and secondary data with 202 students. Results revealed that 11.1 % of user satisfaction is determined by library collections according to the Regression analysis. This survey contributes to the Library, University of Jaffna to strengthen the user satisfaction through collections and makes key recommendations.

**Keywords:** Library Collections, User Satisfaction, University of Jaffna.